

Overseas mailing of plants

Delivery by courier

We have been able to arrange with Interlink to deliver our parcels overseas. They will deliver a box weighing up to 31.5 kg for the sum quoted below. You save nothing by having a lighter box, so there is an incentive to buy more plants! If another box is needed the same charge will be made for the extra box.

Area 1

France, Germany, Luxembourg, Belgium, Netherlands, Republic of Ireland

Also Northern Ireland and UK islands

Price £18 per box

Area 2

Austria, Denmark

Price £20 per box

Switzerland has difficult customs arrangements and we do not supply.

Area 3

Czech Republic, Italy, Spain, Slovakia, Slovenia

Price £23 per box

Area 4

Bulgaria, Estonia, Finland, Greece, Hungary, Latvia, Lithuania, Portugal, Poland, Sweden, Slovenia

Price £25 per box

Norway has difficult customs arrangements and we do not supply.

Area 5

Croatia, Romania

Price £37 per box

We send plants in their pots as it is obviously best for the plants if they are not disturbed. However, we can remove the plants from the pots and knock off any excess soil if the customer asks us to in order to reduce the weight. We will do this if we can save sending an extra box. We will act with the greatest care at all times but we cannot be responsible for the well-being of plants if soil removal is asked for.

Royal Mail Airsure Service

This is appropriate for small orders where the total package is less than 2 kg. Each 2 kg packet costs about £16 and Airsure gives a stated 2- to 3- day delivery time, although it can be longer. There is compensation for loss but not for delay and if this cheaper option is chosen the customer must bear the risk of deterioration due to delay, which can occur.

PLEASE READ THE FOLLOWING

Very occasionally problems occur with delivery and a parcel is delayed. It is very frustrating when this happens and plants can obviously deteriorate.

Kevock Garden Plants can not be held responsible for consequential loss. No courier, nor any part of the Royal Mail delivery service will offer compensation for plants ruined by delay. The risk for damage due to delay must be held by the customer. The placing of an order implies acceptance of this risk.

Kevock Garden Plants will do everything possible to assist in speedy delivery and will negotiate with the courier company but is not responsible once the plants have left the premises.

- **Please print your address very clearly and do not use a poste restante address.**
- **Please supply a local phone number where you can be contacted if there are problems.**
- **Please write instructions for delivery if you are out, in your own language.**
- **Please notify us of public holidays and tell us dates to avoid.**

Please confirm that you have read these conditions and agree to them.

**Note: - all prices are subject to change in accordance with annual increments of Interlink International*